

NTHECC Fall 2019 Agenda

NAME BADGES MUST BE WORN AT ALL TIMES.

You will be required when you pick up your name badge to present the receipt emailed to you for your registration.

Wednesday October 9th

5:00pm to 6:00pm **Registration (LOBBY ANNEX)**

Thursday October 10th NAME BADGE REQUIRED

8:00pm to 9:30pm **Registration (LOBBY ANNEX)**

7:00am to 12:00pm **Golf – (OPEN TO ALL ATTENDEES) Meet & Leave Hotel 5:45am**

The Bridges at Plantation (<https://timbertrussgolf.com/>)

(Includes Transportation & Golf) (Rental Clubs Available)

(Sign Up Required with Registration) (Meet in Lobby 5:30am)

(A) 9:00am to 3:00pm Shuttle – To & From Graceland (OPEN TO ALL ATTENDEES)

In Front of Hotel to leave on the hour will run all day round trips /
Return shuttle from Graceland will leave on the half hour / **Last**

Shuttle leaves Graceland at 3:00pm

Entrance to Graceland NOT INCLUDED

(Sign Up Required with Registration)

(B) Noon to 1:00pm Lunch (OPEN TO ALL ATTENDEES)

NAME BADGE REQUIRED (Sign Up Required with Registration)

(Southeast Ballroom A)

1:00pm to 5:00pm **NTHECC Board Meeting (Directors Row 2)**

3:00pm to 5:00pm **Apprentice Program – Betty and Kent will be going over policy and coverage from the company perspective. Will be concentrating on the Business Auto Coverage Form with the Truckers Endorsement**

(APPRENTICES ONLY)

(Sign Up Required with Registration)

(Southeast C)

5:00pm to 6:00pm **Registration (LOBBY ANNEX)**

(C) 6:00pm to 7:00pm Reception (OPEN TO ALL ATTENDEES)

Presented by

Equipment Claims Management, LLC.

Southern States Claims Service, Inc.

(Sign Up Required with Registration) (Southeast Ballroom A)

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Friday October 11th NAME BADGES REQUIRED

7:30am to 9:00am **Registration (LOBBY ANNEX)**

8:00am to 11:30am **NTHECC Business Meeting (MEMBERS ONLY)**
Includes Continental Breakfast (TENNESSEE Ballroom A)

8:30am to 11:30am **General Attendees Seminars** – (1) DEX/Volvo – Anders Granberg
(2) Navistar – TJ O’Hanlon – Fleetrite Product Overview – Focus on collision related items – Parts Only Locations – Navistar/Volkswagen Joint Venture
(3) Freightliner – Kevin Clary – DTNA’s collision program,
(OPEN TO ALL NON-MEMBERS) Includes Continental Breakfast
(Sign Up Required with Registration) (Southeast Ballroom AB)

(D) 9:00am to 3:00pm Shuttle – To & From Beale Street **(OPEN TO ALL ATTENDEES)**
In Front of Hotel to leave on the hour will run all day round trips / Return shuttle from Beale Street will leave on the half hour /
Last Shuttle leaves Beale Street at 3:00pm
(Sign Up Required with Registration)

11:40am to 12:00pm **Opening Meeting** to introduce all attendees
(OPEN TO ALL ATTENDEES) (TENNESSEE Ballroom A)

(E) Noon to 1:00pm Lunch (OPEN TO ALL ATTENDEES)
(Sign Up Required with Registration) (TENNESSEE Ballroom B)

1:00pm to 1:55pm **Seminar 1A – SEA LTD – Zach McGovern – Heavy Equipment – How It Works, and How It Fails (OPEN TO ALL ATTENDEES)**
(Sign Up Required with Registration) (TENNESSEE Ballroom A)

1:00pm to 1:55pm **Seminar 1B – NAVISTAR – TJ O’Hanlon – Fleetrite Product Overview – Focus on collision related items – Parts Only Locations –Navistar/Volkswagen Joint Venture (OPEN TO ALL ATTENDEES) (Sign Up Required with Registration) (Southeast Ballroom AB)**

2:00pm to 2:55pm **Seminar 2A – DAIMLER – Kevin Clary – DTNA’s collision program, (OPEN TO ALL ATTENDEES) (Sign Up Required with Registration)**

2:00pm to 2:55pm **Seminar 2B – MARSHALL INVESTIGATIVE – Thom Kramer – Proper Investigation Techniques (OPEN TO ALL ATTENDEES) (Sign Up Required with Registration)**

3:00pm to 5:00pm Seminar 3A– OPEN FORUM (PANEL DISCUSSION)
Attorney (Susan Welde) Adjuster(s) Kent Mortensen and Tom Everette, Company (Betty Clayton)
(OPEN TO ALL ATTENDEES) (Sign Up Required with Registration)

FRIDAY CONTIUNED ON NEXT PAGE

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3:00pm to 3:55pm Seminar 3B – SUBRO SMART – Greg Zarin – Subrogation investigation techniques. (OPEN TO ALL ATTENDEES)
(Sign Up Required with Registration)

4:00pm to 4:55pm Seminar 4B – 3M Automotive Aftermarket – Todd Mathes and Dave Woods
How to Calculate Seam Sealers and Foams During Repair
(OPEN TO ALL ATTENDEES) (Sign Up Required with Registration)
(Southeast Ballroom AB)

5:00pm to 6:00pm Registration (LOBBY ANNEX)

(F) 6:00pm to 7:00pm Reception (OPEN TO ALL ATTENDEES)
(Sign Up Required with Registration)
(Southeast Ballroom C)

Saturday October 12th NAME BADGE REQUIRED

8:00am to 8:55am Seminar 5A – RIMKUS – Bill Asbell and Gary VanderMolen
Fire Losses – Trailer Mechanical Issues/Failures
(OPEN TO ALL ATTENDEES) Includes Continental Breakfast
(Sign Up Required with Registration) (TENNESSEE Ballroom A)

8:00am to 8:55am Seminar 5B – TRISTATE CLAIMS – Leon Brownlee – Grain Trailers and Repair Updates (OPEN TO ALL ATTENDEES) Includes Continental Breakfast (Sign Up Required with Registration) (Southeast Ballroom AB)

(G) 9:00am to 3:00pm Shuttle – To & From [Wolfchase Galleria](#) (OPEN TO ALL ATTENDEES)
In Front of Hotel to leave on the hour will run all day round trips /
Return shuttle will leave on the half hour **Last Shuttle leaves Mall at 3:00pm**
(Sign Up Required with Registration)

9:00am to 9:55am Seminar 6A – TRISTATE CLAIMS – Leon Brownlee – Livestock Trailers and Repair Updates
(OPEN TO ALL ATTENDEES) (Sign Up Required with Registration)

9:00am to 9:55am Seminar 6B – PPG – Douglas Orr – Advancing the Power of Electronic Estimating for RVs
(OPEN TO ALL ATTENDEES) (Sign Up Required with Registration)

10:00am to 12:00 Seminar 7A– OPEN FORUM DISCUSSION on Wreck Repair Start to Finish Adjuster (TBD), Company (TBD) & Body Shop on Panel (TBD)
(OPEN TO ALL ATTENDEES) (Sign Up Required with Registration)

10:00am to 10:55am Seminar 7B – INTERSTATE TRUCK CENTER – Roger Ferrell
Engines – Rollovers and Emission Requirements
(OPEN TO ALL ATTENDEES) (Sign Up Required with Registration)

SATURDAY CONTIUNED ON NEXT PAGE

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11:00am to 12:00 Seminar 8B – FRAUD – ADAM BRAND – *Investigating Suspected Fraud in Heavy Equipment Losses*
(OPEN TO ALL ATTENDEES) (*Sign Up Required with Registration*)

(H) 12:00 to 1:00pm Lunch (OPEN TO ALL ATTENDEES)
(*Sign Up Required with Registration*) (TENNESSEE Ballroom BCDE)

12:30 to 3:30pm Trade Fair (OPEN TO ALL ATTENDEES)
(TENNESSEE Ballroom BCDE)

(I) 6:00pm to 9:00pm Reception, Banquet & Awards (OPEN TO ALL ATTENDEES)
(Coat & Tie Required)
(*Sign Up Required with Registration*)
(TENNESSEE Ballroom AB)

SUNDAY October 14th

DEPART